

Cancellation Policy

***Privacy Policy:** We do not use personal information or give it to any third party without your permission, except when required by law or other legal process. Any information given is held with care and security and will never be given away or used without your permission.

***Terms of Use:** Please make sure you read and understand our tour company cancellation policy so that you understand what you are being charged for.

A cancellation request must be made by the client via phone call or e-mail with a minimum of 12 hours before the first service. Otherwise we have to charge the full amount (100%) of the tour, service and or rental or (50% if it is a multiple/package). If the client does not show up the day of the tour and or rental, we will wait for 15 mins. If the client still does not show up, we have to charge the full amount (100%) of the tour, service and or rental.

***SHUTTLE CANCELLATION POLICY:** Cancellation policy is 12 hours in advance, or a \$5 cancellation fee per person will be charged. Cancellation fee will also apply if the shuttle is at the place and the person doesn't show up. We are not responsible for changes in weather.

***On-Call Contact:**

Orlando Morales (506) 8622-3055

info@tamarindoquick.com

We will take note of the cancellation and will contact you as soon as possible.

*Credit cards will be charged \$20.00 for Deposit charge for the initial tour or service or rental fee at the time of reservations.

5% fee charged for using credit card, fee waived if paid in cash and does not apply for deposits.

Contacts



Orlando Morales

www.tamarindoquick.com

